

# Centrica Group progresses path to net zero

Centrica has amplified its internal carbon footprint target and commits to develop a path to net zero by 2050



## Leading by example

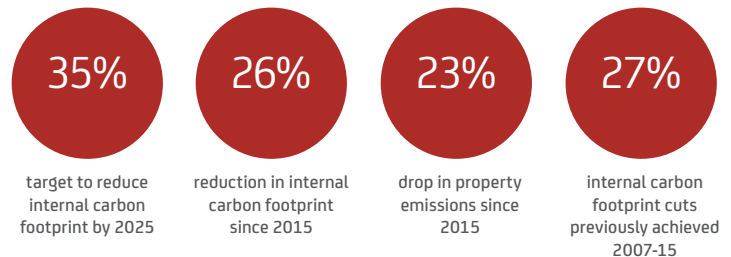
In 2007, Centrica Group embarked on a journey to cut the internal carbon footprint of its property, fleet and travel in half by 2025. Having exceeded this target in 2019, Centrica introduced bold plans as part of its Responsible Business Ambitions to reduce internal carbon footprint by a further 10% by 2025 (representing a 35% reduction from 2015), to demonstrate that it is on track with Paris goals by 2030 and to develop a path to net zero by 2050.

As a market leader in energy solutions, Centrica is well placed to achieve these ambitions by utilising its capabilities to embed sustainable technologies and behaviours across the business.

## Targeted reductions in 2018

Across its property portfolio, Centrica accelerated savings through efforts to drive organisational efficiencies and decarbonise the UK electricity grid, as well as install low carbon and energy efficient technologies. These included new boilers, LED lighting and optimisation services while harnessing savings from existing onsite solar panels, biomass boilers and battery storage.

To reduce fleet emissions, Centrica continued to progress towards its ambition for a zero-carbon fleet by 2030. As part of this commitment, Centrica signed up to EV100, which is a global initiative that brings together forward-looking companies that want to accelerate the transition to electric vehicles (EVs) and as part of this group, Centrica will be able share learning about the roll-out and together drive forward the transition to EV transport. More than a hundred vehicles were also replaced with more efficient models first-time fix rates for customers were actively improved, which reduced the need for repeat visits and the volume of vehicles required to serve customers dropped by 10%.



Meanwhile, a reduction in travel emissions was encouraged. Employees were inspired to enhance travel arrangements and use alternatives with technology like video-conferencing. Staff were also incentivised to take up green travel options which includes opting for an electric or hybrid company car.

## The results

As a result of these actions, Centrica was able to reduce its internal carbon footprint by 10% in 2018, having cut emissions by 12% across property, 11% across fleet and 2% on travel. This takes its total reduction since 2015 to 26%, having already cut emissions by 27% between 2007 and 2015.

In 2019, Centrica will endeavour to remain on track with its long-term targets and help lead the world towards a lower carbon future.